

1. Radio reception in my area is less than ideal. Will I experience the same problem with the Sirius satellite signal?

Any kind of reception, be it radio, TV, or satellite, has its own challenges and all require experimentation. There are no guarantees, but chances are you will receive the Sirius signal thanks to their three orbiting satellites and multitude of ground repeaters. And the Sirius antenna (included with the Model Satellite) is weather proof for outdoor mounting (if desired) which further improves reception. In general, the Sirius antenna must have an unobstructed view to the sky and be pointed towards Chicago where the signal is strongest.

2. Is the Sirius signal available in Alaska, Hawaii, Canada, or Mexico?

Not at this time, however, Sirius is taking steps to become licensed in Canada.

3. Why should I subscribe to Sirius instead of the other satellite provider?

See question #14.

4. Can I preview the Sirius music channels before I subscribe?

Yes! Log on to Sirius.com for a free 3-day trial.

5. If I need a longer Sirius antenna cable, or a specialized Sirius antenna, where can I purchase one?

Visit Terk.com

6. I operate a business and wish to buy multiple Model Satellites with multiple Sirius subscriptions. How can I estimate the subscription cost?

Please contact Sirius regarding all commercial-related subscription queries.

7. Is there a fee to activate my Sirius subscription?

A nominal activation charge does apply. This fee is cheaper if activation is performed online instead of over the phone. Contact Sirius to learn more.

8. How do I activate my subscription?

Tivoli Audio cannot activate your subscription. You must log on to Sirius.com or call 1.888.539.7474. Have a credit card available and be prepared to provide your Model Satellite's Sirius ID number and the name of the dealer of purchase. A credit check is not required.

9. How do I obtain the Model Satellite's Sirius ID (SID) number?

This number is located in the main menu and is also on a white sticker on the rear of the unit as well as on the side of the carton.

10. Am I committed to a contract when I activate my subscription?

Certain Sirius promotions require a commitment, but in general there is no commitment. However, signing-up for a year or more may make you eligible for certain discounts. Contact Sirius for details.

11. If I am an existing Sirius subscriber, will my subscription fee be less for adding another subscription for the Model Satellite?

Yes, but additional units can only be activated by calling Sirius, not via the Sirius web site.

12. The sound quality of Preview Channel 184 doesn't seem as good as the other channels. Is that normal?

Yes. This is a perfect example of what Sirius calls "statistical multiplexing", except it is much less noticeable on the other channels. Sirius is the only satellite service to allocate more bandwidth to the channels that need it most. Less bandwidth is assigned to the Preview Channel so more can be devoted to the music channels, yielding optimum sound quality. Think of it as all wheel drive for your music!

13. Will the Model Satellite receive the other satellite radio service?

No.

14. Why did Tivoli Audio partner with Sirius rather than their competition?

There are many reasons, but here are the top 3:

1. Value: Sirius' monthly programming charge encompasses all of their programming, including their exclusive NBA, NFL, NHL, NPR, original programming, and on-line listening. The other satellite service charges additional fees on top of their standard programming charge for on-line music listening and certain other channels. Sirius also regularly refines their programming to suit their subscribers' tastes. And in case you haven't heard, Howard Stern will be joining the Sirius line-up in January 2006. Visit Sirius.com for a complete program guide (programming is subject to change).
2. Sound Quality: We at Tivoli Audio pride ourselves on our high fidelity radios, and the Model Satellite is no exception. Sirius is the only satellite service to use Statistical Multiplexing (see question #12) for optimum sound quality.
3. Coverage: Although there is no guarantee you will receive the Sirius signal, they employ three state-of-the-art satellites (versus two stationary satellites used by their competitor) that use higher geo-synchronous orbits, resulting in better coverage and less reliance on ground repeaters.

15. Can certain Sirius channels be "locked out" to prevent younger listeners in my household from accessing them?

Yes, the Model Satellite features a lock system.

16. Does the Model Satellite come with a remote control?

Yes. The remote control's the Sirius portion only, not the AM/FM section.

17. Does the Model Satellite have presets?

Yes. There are presets for up to 20 Sirius channels.

18. Can I record from the Model Satellite?

Yes. The Model Satellite has a variable analog headphone output which doubles as a record output. It also has an auxiliary input for a CD player, MP3 player, or other device, a mixing input (to mix an auxiliary source, such as a computer, with the Sirius or AM/FM radio), a subwoofer output (for use with Tivoli Audio's Model Subwoofer), an external AM antenna output (AM antenna included), and an output for Tivoli Audio's Stereo Speaker. For more information regarding the operation of the Model Satellite, consult the owner's manual on our web site.

19. I noticed the Sirius reception signal level tends to change throughout the day. Is this normal?

Yes. Due to the earth's orbit in conjunction with the satellites' orbit, the signal can fluctuate.

20. I am familiar with your products. What does the Model Satellite have in common with your other models?

The Model Satellite uses the same full-range speaker and sensitive analog AM/FM Henry Kloss tuner as our acclaimed Model One table radio. Without exception, we feel the sound quality far surpasses that of any satellite radio product on the market. Factor in the furniture-grade wood cabinet and it is also the best-looking satellite radio on the market. The Model Satellite was also awarded a 2005 Consumer Electronics Association Innovations Award.

21. Name one cool feature of the Model Satellite.

There are so many, it is hard to name just one, but Song Seek is pretty cool. This feature allows you to store the names of up to 20 of your favorite song titles. Whenever the unit is On and one of these songs is played on a Sirius channel, the screen will alert you and allow you the option to immediately jump to that channel. Consult the owner's manual to read about all of the Model Satellite's features.

22. Will Tivoli Audio manufacture other Sirius products?

This is our very first entry in the satellite radio arena. We're very excited to be involved with Sirius and if the Model Satellite proves successful, it is very possible we will develop more non-automotive Sirius products.

For all other Sirius-related questions or for Sirius 24/7 technical support, please consult Sirius.com or call 1.888.539.7474.